

IMPORTANT SAFETY RECALL NOTICE

January 8, 2024

Dear SwissStop Customer:

SwissStop has decided to implement new internal quality requirements.

During the inspection of our stock, a minor risk of delamination (separation of the friction compound from the backplate) has been detected on a small number of Disc 27 EXOTerm2 disc brake pads produced mid-2022, marked with a batch "E" on the back plate.

SwissStop is committed to maintain very high quality and safety standards and it has thus been decided to immediately stop selling Disc 27 ExoTherm2 disc brake pads from the affected batch "E".

ITEM RECALLED:

SwissStop Disc 27 EXOTerm2 - with production series code **E**.

Photo 1: SwissStop Disc 27 EXOTerm2 with production series code E



If you are unsure if your brake pads are part of this recall, please contact your local bicycle dealer for verification.

Many thanks.